



Security Guard & Crowd Controller Course

CPP20212 Certificate II in Security Operations

Statement of Attainment – CPP10107 Certificate I in Security Operations:

Course Duration: Maximum 12 month course

Venue: **OnRoad OffRoad Training Complex**
24 Jackson Street, Glenorchy TAS 7010

Investment: * \$1100 (First Aid Course additional \$150)

ENTRY REQUIREMENTS

There are no formal educational requirements for this course.

However to gain a Security Licence in Tasmania you must be 18 years of or older and give consent to a national police check and finger print check.

Applicants should have sufficient Language, Literacy and Numeracy (LLN) skills to read and understand organisational policies and procedures, write reports and communicate with others in plain English.

At the successful completion of the course, you will need to go to a Service Tasmania outlet and apply for your Security Licence.

PURPOSE:

This is your first step to gaining employment in the security industry.

This course is designed to meet the training requirements for licensing as Security General Guard and Crowd Controller in Tasmania.

WHAT WILL YOU GAIN?

You will gain an understanding to help you work in the security industry including but not limited to: Workplace Health and Safety, Communication Skills, Conflict Resolution Skills, Team Work, Interpretation of Legal and Procedural Requirements, and How to respond to a Security Risk Situation.



TRAINING

The Training has a mixture of face to face training and external study.

You will need to attend 5 practical sessions, each practical has 4 units of competency attached to it.

The training follows a specifically prepared course structure and utilises materials such as learner's guides, handouts, videos and practical tasks.

ASSESSMENT

Assessments will be conducted using a combination of assessment tools, including knowledge assessments which includes a case study, and practical assessments.

RECOGNITION OF PRIOR LEARNING

An interview will be conducted with a trainer and assessor. Questions will be asked to question and determine your level of competence.

You will need to demonstrate practical experience of operating as a security Officer. This experience will need to include the skill required for each unit of competency. This can be demonstrated by supplying Third Party Reports, Resumes, details of previous jobs completed which are relevant to a unit of competency.

If gaps are identified, training and assessment will be conducted to fill those gaps.



WHAT WILL YOU RECEIVE?

On successful completion of the program and the unit HLTAID003 Apply first aid you will be eligible to receive the following qualifications and certificates of attainment:

Statement of Attainment – CPP10107 Certificate I in Security Operations:

- CPPSEC1001A Identify and report security risk situations
- CPPSEC1003A Apply security procedures for the responsible service of alcohol
- CPPSEC1005A Apply critical infrastructure protection procedures

Qualification – CPP20212 Certificate II in Security Operations:

- CPPSEC2001A Communicate effectively in the security industry
- CPPSEC2002A Follow workplace safety procedure in the security industry
- CPPSEC2003B Work effectively in the security industry
- CPPSEC2004B Respond to security risk situation
- CPPSEC2005A Work as part of a security team
- CPPSEC2006B Provide security services to clients
- HLTAID003 Apply first aid
- CPPSEC2007A Screen people
- CPPSEC2009A Give evidence in court
- CPPSEC2010A Protect safety of persons
- CPPSEC2011B Control access to and exit from premises
- CPPSEC2012A Monitor and control individual and crowd behaviour
- CPPSEC2014A Operate basic security equipment
- CPPSEC2015A Patrol premises
- CPPSEC2017A Protect self and others using basic defensive techniques
- TLIE2007A Use communication systems
- CPPSEC3002A Manage conflict through negotiation
- CPPSEC3013A Control person using empty hand techniques

This program is nationally recognised.



TERMS AND CONDITIONS

Payment of Fees/Refunds: What if you Cancel/Transfer, What if we Cancel/Transfer?

Payment of Fees

Fees are required to be paid prior to the commencement of courses as per our Fees and Refund Policy. A deposit of 50% of the course fee is payable at time of enrolment with the balance payable prior to the commencement of the course.

Our Cancellation/Transfer

Whilst we always endeavor to run scheduled courses we reserve the right to cancel or defer a course.

- In the event of occurring cancellation all fees can be refunded or you may elect to transfer to a course that will run at a later date.
- ***Your Cancellation/Transfer***
- If you are unable to attend a course, you may elect to re-schedule for that course, but only within 14 days of the original course date.
- We will only allow two (2) such transfers before an administration fee equivalent to 50% of the course fee value will be charged.
- If you cancel more than seven days prior to the course you may request to have any monies paid refunded in full or you may elect to be transferred to an alternative course with an administration fee adjustment.
- If you cancel less than seven days prior to the course you will be charged a 50% (course fee) cancellation fee.
- Should you not attend training/assessment a 100% cancellation fee, or loss of deposit, will apply.

Refunds

All applications for refund must be made in writing using the Refund Request Form. This form will then be provided to the Training Manager, or their delegate who will consider the request in line with the RTO's policy and procedure.

You will need to attach supporting evidence (e.g. Doctor's Certificate / hardship) as is deemed appropriate with the written request.



PRE-ENROLMENT INFORMATION

For pre enrolment information please request a copy of the Onroad Offroad Training Student Handbook for information concerning training and assessment processes, access and equity matters, recognition of prior learning, LLN issues, responsibility of students, certificates and qualifications, government funding subsidies, appeal processes and confidentiality of student information.

**For further information and course dates, please contact
1300 732 377 (8:30 – 5:00 Monday to Friday) or view the drop-down calendars on our
web-site www.onroadoffroad.com.au**

Document Name and Number:	Version and Date:	Responsible Person:	Purpose and Comments:
Security Guard and Crowd Controller Course Information	Feb 2017/V5	Training Manager	Ensure compliance with Standards for Registered Training Organisations (RTOs) 2015. Standard 4